



Expired Gift Card Extension Request

Thank you for contacting epay about your expired gift card. It is important to be aware that gift cards have a period of validity, which is detailed on the card and the display backer to which the card is attached when sold. You can check balance and expiry on www.giftstation.co.nz at any time. Once the card has expired, the funds that were on the card are no longer available to be used.

If there are some extenuating circumstances surrounding the expiry of your gift card with funds remaining, you may apply to have some of the value on the card replaced.

Please be aware that replacement of any funds is solely at epay's discretion and is not guaranteed.

Please complete this form to:

helpdesk@epaynz.co.nz

Name

Address

.....

Email Address

Reason for application

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(please keep a note of the card number for your records)

Gift Card Sequence (11 digits)

Pin Number (4 digits):.....

Signed Date

epay NZ Ltd, PO Box 132122, Sylvia Park, Auckland 1644

