



### Expired Gift Card Extension Request

Thank you for contacting epay about your expired gift card. It is important to be aware that gift cards have a period of validity, which is detailed on the card and the display backer to which the card is attached when sold. You can check balance and expiry on [www.giftstation.co.nz](http://www.giftstation.co.nz) at any time. Once the card has expired, the funds that were on the card are no longer available to be used.

If there are some extenuating circumstances surrounding the expiry of your gift card with funds remaining, you may apply to have some of the value on the card replaced.

Please be aware that replacement of any funds is solely at epay's discretion and is not guaranteed.

Please complete this form and email or post this application form to:

Card Returns  
Epay NZ Ltd  
PO Box 132122  
Mt. Wellington  
Auckland 1644

[epayadmin@epaynz.co.nz](mailto:epayadmin@epaynz.co.nz)

Name .....

Address .....

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Email Address .....

Reason for application .....

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*(please keep a note of the card number for your records)*

Gift Card Sequence (11 digits) .....

Pin Number (4 digits):.....

Signed ..... Date .....